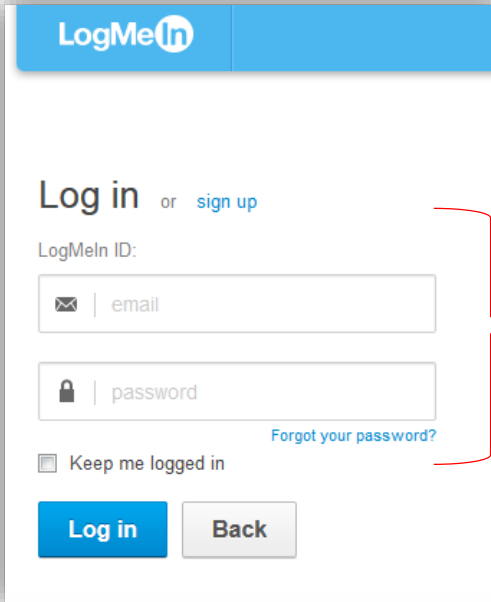## Logmein: Remote Access

1. To sign into LogMeIn, go to www.LogMeIn.com from any browser (we recommend Firefox), and click **Log In**.
2. Log in to your account using your LogMeIn ID (email address) and password you created when you received the account creation e-mail.

Enter your LogMeIn ID (email address) and password you created when you received the account creation e-mail.

3. On the Computers page, click the computer you want to access. On the drop down list, click **Remote Control.** You will be prompted to authenticate to the host.
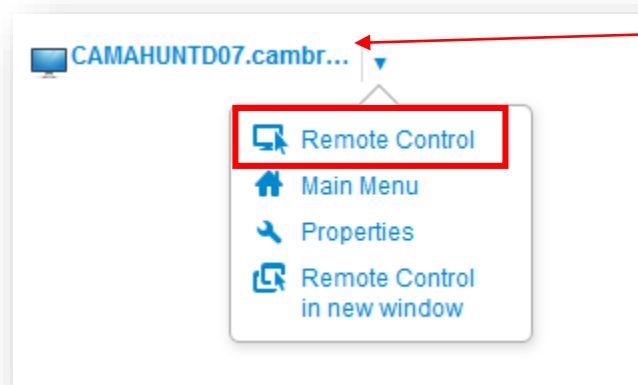
Computer Name

4. Use the same credentials you use to sign onto your Cambridge College issued computer everyday. In the **Log On To** section, select the domain name drop-down menu and select **Cambridge.** Then click **Login** and you will be remotely signed into your computer.

Use the drop down list to select **CAMBRIDGE**

Remember: Do not enter your LogMeIn ID and password. This will result in Error 1326 or Error 5 (incorrect user name and password).

Your session begins upon successful authentication. The first time you start a remote session you may be asked to install the LogMeIn Client app or an Internet Explorer browser plug-in to the computer you are using to initiate the remote session.

If you have any problems at all with this process, please contact the Cambridge College Helpdesk at 1-800-877-4723 ext. 1159 or directly at 617-873-0159 to reach a technician. You can also create an eHelpdesk request at https://helpdesk.cambridgecollege.edu.