Connie Cambridge

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Talented management professional with strong understanding of operations management, including over two years of experience in the food industry

EDUCATION

Cambridge College Cambridge, MA 2011-2013

Masters in Management

Cambridge College Cambridge, MA 2006-2010

Bachelors in Business Administration

COMPUTER SKILLS

Microsoft Office, SQL Server, PC LAN/WAN, C, C++

PROFESSIONAL EXPERIENCE

Papa John's

General Manager Boston, MA 2010-2013

- Analyzed financial statements
- Built a safe and secure work environment
- Assembled a talented and successful team
- Attended to and anticipated the customers' needs
- Compared inventory with estimated sales, monitored inventory control, and managed inventory with sales
- Evaluated cost effectiveness throughout the company
- Utilized excellent customer service skills to achieve high degrees of client satisfaction

Cambridge College

Student Worker (Dept. of Student Affairs)

Cambridge, MA

2008-2010

- Replied to international students inquiries regarding the school and specific programs
- Created an international student catalog complete with necessary documents and transitioning information
- Coordinated school events under the directors guidance
- Developed and implemented professional workshops for students
- Founded a weekly tea party for international students to discuss the challenges they faced

This Is The Place Cabinets and Countertops

Internship

Boston, MA

2007-2008

- Managed accounts payable and receivable
- Organized invoices and monthly reports
- Monitored financial transactions and reports
- Maintained the highest standard in the production of our product
- Trained new employees on the production line
- Supervised quality control conditions

Liberty Institute of Custom Design

Administrative Assistant Salem, MA 2003-2007

- Taught informational computer classes to students
- Acted as liaison between clients and functional managers
- Wrote daily correspondence to clients and business partners
- Planned, scheduled and administered office operations, overseeing data entry, telephone support, and mail distribution, scheduling, filing, and reporting.
- Handled employees difficulties and concerns