



Standard Desktop:

Cambridge College has adopted the HP Z Series Computer as the College's standard machine for staff computers. For more information and specs on the hardware we support, visit the manufacturer website:

HP Z200 Small Form Factor HP Z220 Small Form Factor

This configuration can be adjusted to suit any particular environment. All machine requests should come through Cambridge College's IT office to make the appropriate configuration changes, as necessary, and to configure a quote. Cambridge College recommends using Microsoft Windows 7 as a supported operating system. College staff and students electing to use an operating system (OS) not supported by its manufacturer will be responsible for their own support or for finding staff to do it with their funds. For an OS not supported by the College, support from the College IT staff will be limited to helping you find an active network port, an Internet address for your computer, an email account, and file sharing services.

For information on hardware repair for your business-use hardware, please contact the Cambridge College IT department by placing an <u>ehelpdesk ticket</u> or call (617) 873 – 0159 or toll free at **(**800) 877-4723 Ext.1159.

Hardware Upgrade:

College personnel interested in hardware upgrades should consult with the Cambridge College IT staff before making their purchase. Some hardware upgrades can make the computer so different from its original state it may become difficult to support.